

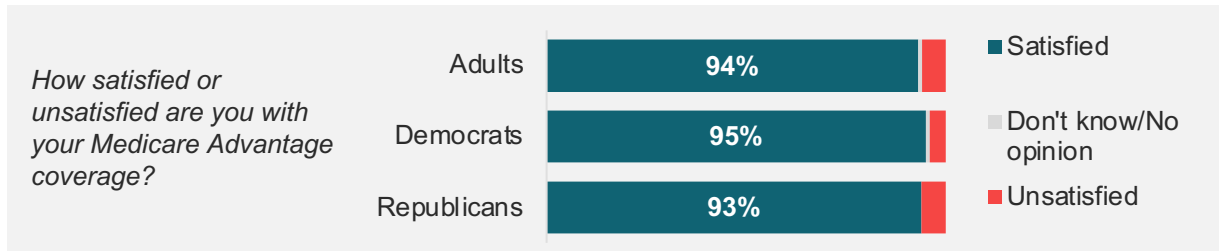
**TO:** Better Medicare Alliance  
**FR:** Morning Consult  
**DT:** January 2023  
**RE:** Survey Results: Annual Seniors on Medicare Survey

Morning Consult, on behalf of the Better Medicare Alliance, conducted a poll online between December 10-13, 2022 among a national sample of 1,000 seniors on Medicare. An oversample of 200 seniors on Medicare Advantage was collected for a total sample of n=1,200, including n=759 seniors on Medicare Advantage. The interviews were conducted online and the data are unweighted. Results from the full survey have a margin of error of +/-3%, and results among seniors on Medicare Advantage have a margin of error of +/-4.

**KEY FINDINGS**

**Satisfaction with Medicare Advantage**

A bipartisan majority of seniors on Medicare Advantage are satisfied with their coverage. Consistent with 2021, nearly all (94%) seniors on Medicare Advantage are satisfied with their Medicare Advantage coverage in 2022, including 95% of Democrats and 93% of Republicans. Additionally, nearly all seniors on Medicare Advantage are satisfied with their Medicare Advantage network of doctors, hospitals, and specialists (95%), including 97% of Democrats and 96% of Republicans.



**Enrolling in Medicare Advantage**

Half (49%) of seniors on Medicare say they would have liked to know more about the option of Medicare Advantage when they first enrolled in Medicare. Meanwhile, nine in ten (92%) seniors on Medicare say it is important for them and other seniors to have the choice of plans other than traditional Medicare, such as a Medicare Advantage plan. Among seniors on Medicare Advantage, 81% say the communications they received about Medicare Advantage coverage and benefits before enrolling were accurate compared to 6% who say it was inaccurate.

**Utilizing Medicare Advantage**

Seniors on Medicare Advantage are most likely to have personally used vision (75%), dental (61%), wellness (40%), telehealth (39%) and hearing (27%) coverage. Utilization of vision (+8) and dental (+9) coverage among seniors on Medicare Advantage has increased since 2021.

Nine in ten seniors agree that Medicare Advantage lets them see the doctors they want on their own terms (89%) and saves them money compared to other coverage options (90%). A majority (78%) of seniors on Medicare Advantage say they have never been unable to see a particular doctor or specialist they wanted to see because they were not in-network with their plan, compared to 15% who say they have been unable to.

Three-in-five (62%) seniors on Medicare Advantage say they have either never (35%) or rarely (27%) encountered a prescription or service requiring a prior authorization.